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#### NLP Interventions on Mind Maps: Improving Reading Skills of Pakistani English Language Learners





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#### **Abstract**

This research examines the effectiveness of Neuro-Linguistic Programming (NLP) techniques in enhancing reading comprehension among Pakistani English as a Second Language (ESL) learners, particularly focusing on the cognitive processes of learners as illustrated through mind maps. The study investigates how techniques such as visualization, chunking, anchoring, and reframing affect learners' mental organization during reading tasks, with the goal of improving engagement. Utilizing a mixed-methods both comprehension and interventionist design, the study involved 60 secondary-level ESL students over a two-week period. Pre-test questionnaires evaluated learners' initial reading levels and cognitive structures. During the intervention, NLP-based strategies were integrated into daily reading lessons. Post-test data were gathered through updated questionnaires, semi-structured interviews, and a comparative analysis of learners' mind maps before and after the intervention. The results indicated significant cognitive and emotional changes in learners' reading strategies. NLP techniques contributed to a reduction in reading-related anxiety, fostered positive associations with reading, and encouraged deeper information processing. Learners' mind maps after the intervention exhibited clearer organization, stronger conceptual connections, and improved integration of new information with prior knowledge. Interview data also reflected increased motivation, self-awareness, and confidence in reading tasks. This study concludes that combining NLP techniques with visual tools like mind mapping provides an effective, learner-centered approach to tackling the challenges ESL learners face in reading comprehension. It offers a promising pedagogical model for Pakistani classrooms where rigid, traditional methods prevail. The findings suggest broader implications for enhancing second

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language instruction by aligning teaching methods with the cognitive and

emotional needs of learners.

**Key Words:** Neuro-Linguistic Programming, mind mapping, ESL reading,

Cognitive strategies, Intervention, Pakistani learners.

Introduction

In Pakistan, English holds a dual status, serving both as a second language

and as the primary medium of instruction in educational institutions. It is also

extensively utilized in professional, bureaucratic, and legal contexts. Proficiency

in English, particularly in reading skills, is essential for academic success and

career advancement. However, many Pakistani learners of English as a second

language (ESL) face significant obstacles in developing effective reading skills.

These challenges impede their academic progress, limit their ability to engage

critically with texts, and restrict their participation in broader intellectual and

communicative activities

Reading is a complex cognitive process that requires decoding symbols,

interpreting meaning, and integrating prior knowledge to construct

understanding. Foundational theories such as Gough's (1972) bottom-up

model, Goodman's (1967) top-down approach, and Rumelhart's (1977)

interactive model highlight the interplay between text-driven and knowledge-

driven processes. Rosenblatt's (1978) transactional model further emphasizes

the reciprocal relationship between reader and text, where meaning emerges

from individual experiences and context. Research has also underscored the role

of cognitive and metacognitive strategies—like inference-making and

monitoring comprehension—in reading proficiency (Pressley & Afflerbach,

1995).

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In Pakistan, however, English learners often rely on literal translation and

memorization, struggling with prediction, coherence, and synthesis due to

limited resources and an exam-oriented educational culture (Rahman, 2002;

Mahmood, 2014). Addressing these challenges requires tools that make

learners' thought processes visible and adaptable. Mind maps, which visually

represent connections and hierarchies among ideas, offer valuable insight into

how students organize, prioritize, and integrate information during reading.

This study employs mind maps alongside Neuro-Linguistic Programming

(NLP), a framework developed by Bandler and Grinder in the 1970s that explores

how language and mental patterns influence learning. NLP techniques such as

visualization, anchoring, and reframing are used both diagnostically and as

interventions to enhance engagement and comprehension. Integrated with

mind mapping, they provide a window into learners' cognitive structures while

also offering strategies to reshape them.

Grounded in a constructivist paradigm, this research views learners as

active meaning-makers and explores how Pakistani ESL students mentally

process texts before and after NLP-based interventions. By analyzing changes

in mind maps and reading behaviors, the study aims to identify cognitive gaps,

enhance strategy use, and design learner-centered approaches to reading

instruction. Ultimately, it contributes both theoretical insight into second

language acquisition and practical methods for improving reading

comprehension in multilingual classrooms.

**Research Objectives** 

This study aims to analyze the mind maps of Pakistani English language

learners to understand how they organize information during reading and to

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evaluate the effectiveness of NLP techniques such as anchoring, presupposition,

and chunking in enhancing comprehension. It also explores the relationship

between cognitive patterns in mind maps and reading performance, assessing

changes in learners' cognitive and emotional states through pre- and post-test

interventions. By identifying key challenges and providing insights into learners'

thought processes, the research seeks to develop more effective reading

instruction strategies that integrate NLP and cognitive-based approaches within

the Pakistani context.

**Research Questions** 

1. How did Pakistani English language learners organize and structure their

thoughts while engaging in reading tasks, as reflected in their mind maps?

2. What cognitive patterns and strategies were identified through the

application of Neuro-Linguistic Programming (NLP) in the analysis of the

mind maps of English learners in Pakistan?

3. How did the cognitive organization, as visualized in mind maps, influence

learners' reading comprehension?

**4.** In what ways did the findings from the analysis of mind maps contribute to

the development of more effective teaching methods for enhancing English

reading skills among Pakistani learners?

**5.** What specific challenges did Pakistani English language learners encounter

in reading, as identified through the NLP-based analysis of their mind maps?

**6.** How was Neuro-Linguistic Programming (NLP) utilized to deepen the

understanding of the cognitive processes involved in second language

acquisition, particularly in reading?

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**Significance of Study** 

This study has important implications for improving language instruction

in Pakistan. By identifying the cognitive strategies utilized by learners, educators

can create more focused and effective interventions to enhance reading skills.

Additionally, the research contributes to the wider field of language learning by

merging cognitive theory with Neuro-Linguistic Programming (NLP) techniques.

This integration provides a more profound understanding of how learners

process information and introduces innovative approaches to support skill

development in a second language context.

**Literature Review** 

Reading comprehension is a complex cognitive process that plays a crucial

role in language acquisition. It encompasses not only the decoding of words

but also the interpretation of meaning, the connection of ideas, and the

application of background knowledge to synthesize new information (Nation,

2009). For English as a Second Language (ESL) learners, reading can present

specific challenges due to unfamiliar vocabulary, syntactic complexity, limited

exposure to English in their daily lives, and anxiety associated with tasks in a

foreign language. These challenges are particularly pronounced in contexts

such as Pakistan, where traditional instruction often prioritizes rote

memorization over critical engagement with texts (Rahman, 2002; Mahmood,

2014).

To mitigate these challenges, educators have investigated innovative

strategies that address both the cognitive and emotional dimensions of

reading. Two such strategies—Neuro-Linguistic Programming (NLP) and mind

mapping—provide promising tools for enhancing reading comprehension.

Neuro-Linguistic Programming (NLP) was established in the 1970s by Richard Bandler and John Grinder as a psychological model aimed at understanding how language reflects and influences mental processes. NLP is grounded in the belief that individuals have preferred representational systems—visual, auditory, and kinesthetic (VAK)—and that learning is more effective when instructional methods align with these preferences (Bandler & Grinder, 1979; Dilts, 1999). NLP also includes techniques such as anchoring (associating a positive emotion with a specific stimulus), chunking (dividing information into smaller units), visualization, and reframing, all designed to enhance learning by optimizing cognitive and emotional states (Ready & Burton, 2019; Tosey & Mathison, 2009).

Bandler and Grinder (1979) introduced the concept of representational systems as a key component of Neuro-Linguistic Programming (NLP), suggesting that individuals primarily process experiences through five sensory modalities: visual, auditory, kinesthetic, olfactory, and gustatory (VAKOG). They argued that identifying a person's dominant representational system could improve communication and learning strategies. Tosey and Mathison (2009) supported this idea by highlighting that aligning teaching methods with learners' preferred modalities can significantly enhance engagement and comprehension. Dilts, Grinder, Bandler, and DeLozier (1980) also underscored the practical application of representational systems, particularly in fostering rapport and personal development.

The representational systems model posits that individuals primarily process information through one of three sensory modalities: visual, auditory, or kinesthetic (VAK). Understanding and leveraging these preferences can substantially improve learning outcomes (Dilts, 1999).

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The NLP communication model delineates the cognitive and psychological

processes through which external events are perceived, filtered, and

internalized, ultimately shaping human behavior. When an external event

occurs (represented by the red arrow entering the mind), it is not perceived in

its raw form. Instead, it is processed through a set of internal filters, which

include time, space, matter, energy, language, memories, decisions, meta-

programs, values and beliefs, and attitudes.

These filters are shaped by an individual's life experiences and cognitive

frameworks, determining how information is distorted, generalized, or

omitted—natural mechanisms of the brain for managing overwhelming sensory

input. This filtered information leads to the formation of an internal

representation (indicated by the large turquoise arrow pointing toward the

brain's internal processing), reflecting how the individual subjectively interprets

the external event.

The internal representation directly influences the individual's state

(emotional and mental condition) and physiology (bodily reactions), both of

which are depicted as interconnected processes. These factors, in turn,

determine the individual's behavior (illustrated by the blue arrow pointing

outward), completing the stimulus-response cycle.

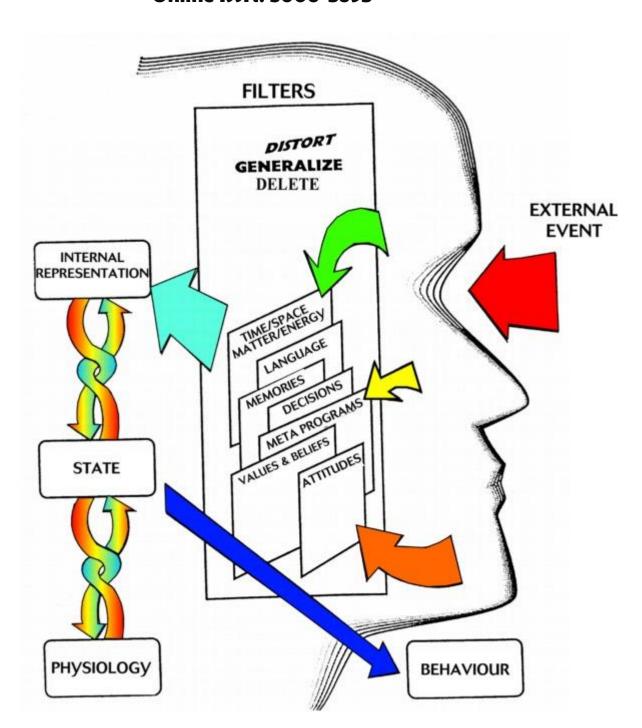


Figure No: 1 Internal representation of Human State of Mind

In educational contexts, Neuro-Linguistic Programming (NLP) has been utilized to assist learners in managing anxiety, enhancing focus, and fostering deeper engagement with learning activities. For instance, Knight (2012)

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demonstrated that NLP techniques aided English as a Second Language (ESL)

learners in improving their reading comprehension by reducing stress and

encouraging mental imagery. Similarly, Al-Qahtani (2019) reported that

employing timeline and sensory models resulted in increased retention rates

and improved reading fluency among ESL students. These methodologies are

particularly pertinent in second-language reading, where learners frequently

encounter difficulties in forming mental representations of texts due to limited

vocabulary or abstract concepts.

However, NLP has faced criticism. Scholars such as Witkowski (2010) and

Sharpley (1987) contend that NLP lacks empirical support and that its assertions

often depend on anecdotal evidence. Additionally, some researchers have

highlighted that the learning styles theory underpinning NLP's VAK model is

scientifically debatable (Pashler et al., 2008; Coffield et al., 2004). Despite these

criticisms, numerous researchers recognize that when implemented

thoughtfully within evidence-based frameworks, NLP techniques can effectively

enhance learner motivation, attention, and cognitive control (Archana &

Kannadasan, 2024; Mhanna et al., 2024).

In parallel to NLP, mind mapping provides a visual and cognitive approach

to organizing information. Introduced by Tony Buzan in the 1960s, mind

mapping involves positioning a central concept at the center of a diagram and

connecting it to related ideas through branches (Buzan & Buzan, 1996). This

format reflects the brain's natural associative mechanisms, enabling learners to

visualize connections, group ideas, and construct mental schemas that facilitate

comprehension (Buzan, 2010).

Mind mapping is particularly effective in reading instruction, as it assists

learners in deconstructing complex texts, identifying key ideas, and retaining

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information through visual elements such as color, shape, and imagery.

Empirical studies have indicated that mind mapping enhances reading

outcomes for ESL learners by improving memory, vocabulary, and conceptual

clarity (D'Angelo, 2012; Richardson, 2016). Revell and Norman (1997) found that

learners utilizing mind maps exhibited better organization of their thoughts and

demonstrated a greater ability to interpret narrative structures compared to

those using linear notes.

When incorporated into both pre-reading and post-reading activities, mind

mapping can activate prior knowledge, assist learners in establishing goals, and

support text analysis. For example, story maps can aid students in visualizing

plot structures, character relationships, and cause-effect sequences, all of which

are essential for comprehending narrative texts (Knight, 2012; Gambrell &

Jawitz, 1993).

Despite its advantages, mind mapping necessitates explicit instruction and

practice. Learners who are unfamiliar with visual learning tools may initially find

it challenging to convert their thoughts into diagrams (Chamot & O'Malley,

1994). Furthermore, mind mapping is most effective when integrated with

cognitive strategies such as prediction, summarization, and questioning, which

enhance understanding and critical analysis.

This study builds upon these foundational concepts by implementing NLP

techniques in conjunction with mind mapping to evaluate their combined

impact on reading comprehension. By examining shifts in learners' cognitive

structures and emotional responses, it contributes to the expanding body of

literature that advocates for holistic, learner-centered approaches in second

language education.

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This research adopts a constructivist perspective, viewing learners as active

contributors to the process of meaning-making. By analyzing the mind maps

created before and after NLP-based reading interventions, the study aims to

identify changes in learners' cognitive structures and reading strategies.

Specifically, this study employs anchoring, visualization, chunking, and

reframing techniques during reading sessions and assesses their effects on

comprehension outcomes and the organization of information in the mind.

The utilization of both pre-test and post-test mind maps, alongside

structured interviews and observations, facilitates a comprehensive, multi-

dimensional understanding of how learners process reading material before

and after intervention. This approach not only addresses a gap in ESL research

in Pakistan—where both NLP and mind mapping are underutilized—but also

provides a replicable model for integrating cognitive and emotional tools into

language instruction.

Methodology

**Research Design** 

This study utilized a mixed-methods interventionist research design,

integrating both quantitative and qualitative approaches. The overall

framework was guided by the constructivist paradigm, which emphasizes the

active role of learners in constructing knowledge and organizing information

during reading tasks.

**Participants** 

The sample comprised 60 secondary-level ESL learners from diverse

academic streams. Participants were selected based on a standardized English

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language placement test to ensure a consistent baseline of language

proficiency. The study took place in a classroom setting in Pakistan over a

duration of two weeks.

**Data Collection Instruments** 

The following tools were used for data collection:

**Pre-Test Questionnaires:** 

A reading comprehension test to assess learners' baseline understanding.

A cognitive-style questionnaire designed to explore learners' existing

thought structures.

**Mind Maps:** 

Learners created mind maps based on reading tasks to visually represent

how they organized and understood information.

**Post-Test Instruments:** 

A revised version of the reading comprehension test.

Updated mind maps to reflect cognitive changes.

**NLP-based Intervention:** 

The two-week intervention consisted of daily reading sessions

incorporating selected NLP techniques. These included:

Visualization: Learners imagined the content of the text to improve recall and

engagement.

Chunking: Texts were broken down into smaller, manageable sections to

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reduce cognitive load.

**Anchoring:** Positive emotional states were linked to reading tasks to reduce

anxiety.

**Reframing:** Learners were encouraged to reinterpret reading difficulties as

learning opportunities.

**Mind Mapping:** Used consistently before and after reading to track changes in

cognitive structuring.

**Data Analysis** 

**Quantitative Analysis:** 

Pre- and post-test questionnaire scores were analyzed using descriptive

statistics to measure changes in reading comprehension.

**Qualitative Analysis:** 

Learner-generated mind maps were analyzed for structure, clarity, and

conceptual connections. Interview responses were thematically coded to

identify recurring patterns related to motivation, emotional readiness, and

strategy use.

**Results** 

The findings of this study indicated notable enhancements in the reading

comprehension skills and cognitive organization of Pakistani ESL learners after

the application of Neuro-Linguistic Programming (NLP) interventions combined

with mind mapping techniques. Data were gathered through pre- and post-test

questionnaires, analyses of mind maps, classroom observations, and semi-

structured interviews. The results are presented in relation to changes in reading performance, cognitive patterns observed in mind maps, and the experiences reported by learners.

#### **Quantitative Findings (Pre- and Post-Test Questionnaire Results):**

Descriptive statistical analysis of the pre- and post-test questionnaires indicated a significant enhancement in students' reading comprehension scores following the NLP-based intervention. Students exhibited improved skills in identifying main ideas, making inferences, and connecting various elements within the text. The mean score showed a notable increase, suggesting that the NLP techniques—particularly chunking, visualization, and anchoring—positively influenced comprehension abilities.

Strategy	Pre-Test (%)	Usage	Post-Test (%)	Usage	Change (Δ)
Annotating while reading	25%		68%		+43%
Using context clues	40%		75%		+35%
Re-reading difficult parts	55%		80%		+25%
Skipping unfamiliar words	30%		10%		-20%
Translating to L1	45%		20%		-25%

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For example, a comparative analysis of specific questionnaire items indicated:

• A 35–40% increase in students choosing more accurate

comprehension-related responses.

Reduced reliance on literal translations and an increased focus on

understanding context and meaning.

• A positive shift in learners' reported confidence and emotional

responses to reading tasks.

**Mind Map Analysis:** 

A thematic comparison of learners' pre- and post-intervention mind maps

revealed significant cognitive restructuring. The pre-test mind maps were

predominantly linear, superficial, and disconnected, often limited to isolated

vocabulary or a surface-level understanding. In contrast, the post-test mind

maps exhibited deeper processing, characterized by:

More hierarchical structures demonstrating main and sub-ideas.

Clearer logical sequencing and connections among textual

elements.

• The use of color, symbols, and associative branches, indicating

enhanced comprehension and engagement with the text.

Students who initially found it challenging to identify relationships between

ideas began to incorporate meaningful connections between cause-effect,

sequence, and thematic elements following the intervention. This evolution

suggested not only improved comprehension but also an increasing

metacognitive awareness of their information processing and organization

while reading.

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**Qualitative Findings (Observations):** 

Observational data confirmed heightened classroom engagement,

reduced reading anxiety, and more strategic behavior during reading tasks.

Learners displayed a greater willingness to participate, ask questions, and tackle

inference-based tasks.

These findings support the conclusion that NLP strategies did not operate

in isolation but rather synergistically enhanced cognitive, emotional, and

strategic dimensions of reading.

**Summary of Findings:** 

The integrated application of NLP and mind mapping significantly

influenced learners' abilities to comprehend, organize, and retain reading

material. Quantitative improvements in reading performance were

complemented by qualitative evidence of increased learner confidence,

enhanced mental clarity, and greater engagement with texts. The post-test

mind maps and learner feedback strongly indicated a positive transformation

in students' approaches to and processing of reading tasks.

Conclusion

Thorough analysis of pre-test and post-test results clearly indicates

significant progress in students' reading comprehension abilities following the

focused six-week intervention. The statistically significant enhancements

observed across all assessed areas—particularly a notable 23% increase in

vocabulary acquisition and a 42% improvement in inferential reasoning skills—

provide substantial empirical evidence for the effectiveness of the instructional

strategies implemented. The parallel passage design, which employed

comparable Lexile-level texts on bioluminescence across different contexts, served as a highly valid measurement tool, revealing both skill transfer capabilities and areas necessitating further development.

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